

Aircraft Delivery Guide



Soaring Higher Together

Aircraft Delivery Guide

Introduction

Dear Customer,

Thank you for purchasing a Tecnam aircraft!

The intention of this document is to provide you with all the information you require following your aircraft delivery.

We have summarized all the activities that need to be completed after the delivery of your aircraft.

Please feel free to contact us at any time, should you require further information.

We are here to help you, and we are very proud to have you as our Client.

Best regards,
The Tecnam Team

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Tecnam Contact Information

Costruzioni Aeronautiche Tecnam S.p.A.
Via Maiorise 81043 Capua CE – Italy Tel.
+39 0823 622297
Fax. +39 0823 622899



www.tecnam.com
info@tecnam.com
<https://tecnam.com/support/>
<https://tecnam.com/my-tecnam/>

Customer Service: customerservice@tecnam.com

Technical Support: <https://tecnam.com/support/>

Spare Parts: spareparts@tecnam.com

Tecnam US, Inc.
Sebring Airport FL Ph:
863-655-2400
Fax: 863-655-2280



www.tecnam.com
info@tecnam.com
<https://tecnam.com/support/>
<https://tecnam.com/my-tecnam/>

Customer Service: customerservice@tecnam.com

Technical Support: <https://tecnam.com/support/>

Spare Parts: spareparts.usa@tecnam.com

Tecnam PTY Ltd.
Brisbane QLD, Australia PO Box 247
Runaway Bay QLD 4216, AUSTRALIA Tel 07
5564 1951



www.tecnam.com
info@tecnam.com
<https://tecnam.com/support/>
<https://tecnam.com/my-tecnam/>

Customer Service: customerservice@tecnam.com

Technical Support: <https://tecnam.com/support/>

Spare Parts: b.stark@tecnam.com

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Aircraft Registration

✂ Aircraft Registration for Manuals

Please register via our Reserved Area, to access all documentation available for your aircraft:

<http://reservedarea.tecnam.com/Register-User.aspx>

Your registration will allow us to validate your account.

For any problems you may encounter during the registration process, please write to:

customerservice@tecnam.com

Note: Limited Warranty will only be granted if the aircraft is registered by the Owner within 30 days from the date of delivery/pick-up of the Aircraft.

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English Italiano LOG IN CREATE NEW ACCOUNT

RESERVED AREA REGISTRATION CUSTOMER REGISTRATION CAMO REGISTRATION DEALER REGISTRATION

To join in the Reserved Area of TECNAM, you must complete the form.
Fields marked with * are required.

Username *	
Password (min 6 chars) *	
Confirm Password *	
Email Account *	
Company Name	
Name *	

Screenshot of the New Account page on
<http://reservedarea.tecnam.com/Register-User.aspx>

English Italiano RESERVED AREA LOGOUT

RESERVED AREA MANUALS SERVICE BULLETINS YOUR DATA

Section: -- All sections -- Category: LSA Model: Astore SEARCH

TOTAL RESULTS: 6 TOTAL PAGES: 1 RESULTS PER PAGE: 15

	NAME	FILE SIZE	INSERT DATE	
1	ASTORE POH Rotax 914UL2 Turbo - Ed1r0	7244.38 KB	17/05/2018 14:26:48	DOWNLOAD
2	Astore IPC - Rotax 912 IS - Ed1r1	26893.84 KB	20/10/2017 09:26:28	DOWNLOAD
3	ASTORE POH Rotax 912ULS	6093.91 KB	11/07/2014 16:12:44	DOWNLOAD
4	ASTORE POH Rotax 912S2	6315.95 KB	11/07/2014 16:11:30	DOWNLOAD
5	Astore AMM Rotax 912ULS	10420.26 KB	11/07/2014 16:10:29	DOWNLOAD
6	Astore AMM Rotax 912S2	9084.43 KB	11/07/2014 16:09:03	DOWNLOAD

Screenshot of the Reserved Area Manuals page on
<http://reservedarea.tecnam.com/Register-User.aspx>

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Technical Documentation

✈ **Reserved Area**

Once you have registered on the Reserved Area, you will have access to all the documentation: **Aircraft Flight Manual, Illustrated Parts Catalog, Aircraft Maintenance Manual**. You will also be notified via email of new bulletins regarding your Aircraft.

✈ **Service Bulletin**

All Service Bulletins issued can be accessed via:

<https://reservedarea.tecnam.com/Customer-Care/Service-Bulletins.aspx>

✈ **Aircraft ELT Coding Methods**

Please send the ELT Code we provided to you to the Competent Local Authority. Please refer to "COSPAS SARSAT HANDBOOK OF BEACON REGULATIONS" last revision.

<https://www.cospas-sarsat.int/en/beacon-regulations-handbook>

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Warranties 1/4

✈ Activation and Effectivity First

Step - Activation

- Activate the Tecnam Warranty at time of delivery and complete the online form via these links:



P2012 Model



P2010 Model



P2006T Model



Single Engine Model

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- **Register on Tecnam.com** for Airworthiness Directives and Service Bulletins;
- **Register all applicable OEM parts under warranty**, following the examples below. Please refer to the Aircraft Identification Handbook for the list of part numbers.
- **Forward all copies of registered Warranty policies to TECNAM** before transferring the ownership during the warranty period to: customerservice@tecnam.com

Note: TECNAM will warranty the airframe and all Tecnam components however, Engines, engine parts accessories, avionics and propellers are specifically excluded from the warranty and are covered under separate and independent warranties issued by the respective manufacturers through their established field service organization, Warranty policies and procedures are provided to you with Delivery Documents.

Rotax Registration

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SUBMIT ENGINE REGISTRATION



REGISTRATION

PRODUCT INFORMATION

WARRANTY INFORMATION

PROPELLER INFORMATION

CONTACT SUPPORT

- * Serial Number
- * E-Mail
- * E-Mail Confirmation

I have read and accept the [Consent Form](#) for the registration of ROTAX Aircraft Engines.

REGISTER YOUR ENGINE

Registering your engine links your Rotax product with warranty services, proof of ownership, recall notifications and bonus campaigns. Warranty coverage not only protects your engine - it protects your wallet.

Please make sure to have following mandatory Aircraft and Propeller specific information ready before starting the engine registration process: Aircraft Manufacturer, Aircraft Model, Aircraft Registration Number, Propeller Manufacturer, Propeller Model, Propeller Diameter, Amount of Propeller Blades

☐ I'm not a robot



NEXT

Lycoming Registration

Online Registration

Welcome Guest

[Log In](#)



Engine Warranty Registration

Upon completion of this form, you will receive an email confirmation.
You must click the link in that confirmation to complete your engine warranty registration.

* Engine Serial Number	Please enter your engine serial number and click the Search Serial Number button to begin your register	Search Serial Number
* Name		
* Address		
Address Line 2		
* City		
* State/Province		
* Zip Code		
* Country	Please select a country	
Telephone No. (incl. Country Code)	+1 855 555 5555 or +55 55 5555 5555	
* Email Address	me@example.com	
* Confirm Email Address	me@example.com	
* Aircraft Registration No. (Tail No.)		

Garmin Registration

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MidContinent (MD 302) Registration

800-821-1212 Sign In

   Cart

[Products](#) [Repair, Overhaul, Exchange](#) [Resource Center](#) [Locate a Dealer](#)

Home / Product Registration

Product Registration

Register your product to receive important warranty information and the latest product news.

IMPORTANT: All True Blue Power USB Chargers must be registered and the [warranty terms](#) must be accepted within 45 days of your purchase in order to qualify for the True Blue Power Limited Lifetime Warranty

[Register Now](#)

You will need the following information to complete your registration

- ✓ Product Model Number
- ✓ Product Part Number
- ✓ Product Serial Number

Kannad (ELT) Registration

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[SOLUTIONS](#)[APPLICATIONS](#)[LEARN](#)[SUPPORT](#)[ABOUT](#)[What can we help you find?](#)[REQUEST QUOTE](#)[Go to the home page](#)

Integra ELT Warranty Registration

Dynalco supplies fixed and portable ELTs to the aviation industry (Commercial Aviation, General, and Rotary Aviation) for decades to become the world's leading distress beacon manufacturer trusted by more than thirty OEMs as well as hundreds of airlines.

If you have questions, please contact us at support_sar@beacons.safran-group.com

Warranty Registration

Name *	Company *
Email *	Phone *
Address *	
Integra ELT Product *	

Note: Continental Diesel Engines - There is no necessity to register and therefore no link. It's covered via their AR-database used by Continental authorized SC

Warranties 2/4

✂ Second Step - Claim

Upon discovery of an alleged defect, the Owner shall, within eight (8) days from such discovery, fulfill the following form:

<https://tecnam.com/support/>

Note: The above link will allow you to create a login to our CRM to enable you submit Warranty Claims, RMA and Technical Support Requests.

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Please note, if the Aircraft is in a Tecnam Authorized Service Center, the procedure can be done by the Service Center itself.

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Warranties 3/4

✂ Third Step – Approval

Tecnam Customer Support & Technical Department will review the issue in order to provide feedback or request further information:

- a) If the problem can be solved easily, they will provide instructions by email and create an internal document for Tecnam records;
- b) If they require further information, they will request the Customer or Service Center to complete the Standard Occurrence Report to provide additional details and also serve as a record of Tecnam Warranty Issues with the aircraft serial number.

Note: Tecnam Technical Support is the only entity authorized to decide whether the issue can be solved under warranty. They will also provide the total amount of labour hour covered by the warranty.

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Warranties 4/5

✂ Fourth Step - Repairs:

If the Technical Department decide to repair or replace the defective parts under Warranty, they will also inform the Tecnam Spare Parts Department spareparts@tecnam.com to ship the parts immediately.

Warranties 5/5

✂ Fifth Step – Investigation for Future Benefit:

The Customer or Service Center upon request, must retire the defected Tecnam part to TECNAM, otherwise we are obliged to send the invoice for the new part shipped as Warranty.

Parts of other manufacturers, as avionic, engine, propeller must follow their own warranty policies.

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Support

We want happy owners.

We care about you flying more and safely. Maintenance and repairs are mandatory to keep your aircraft in perfect conditions.

How to Request Support:

a) Through your Country Dealer/Service Center

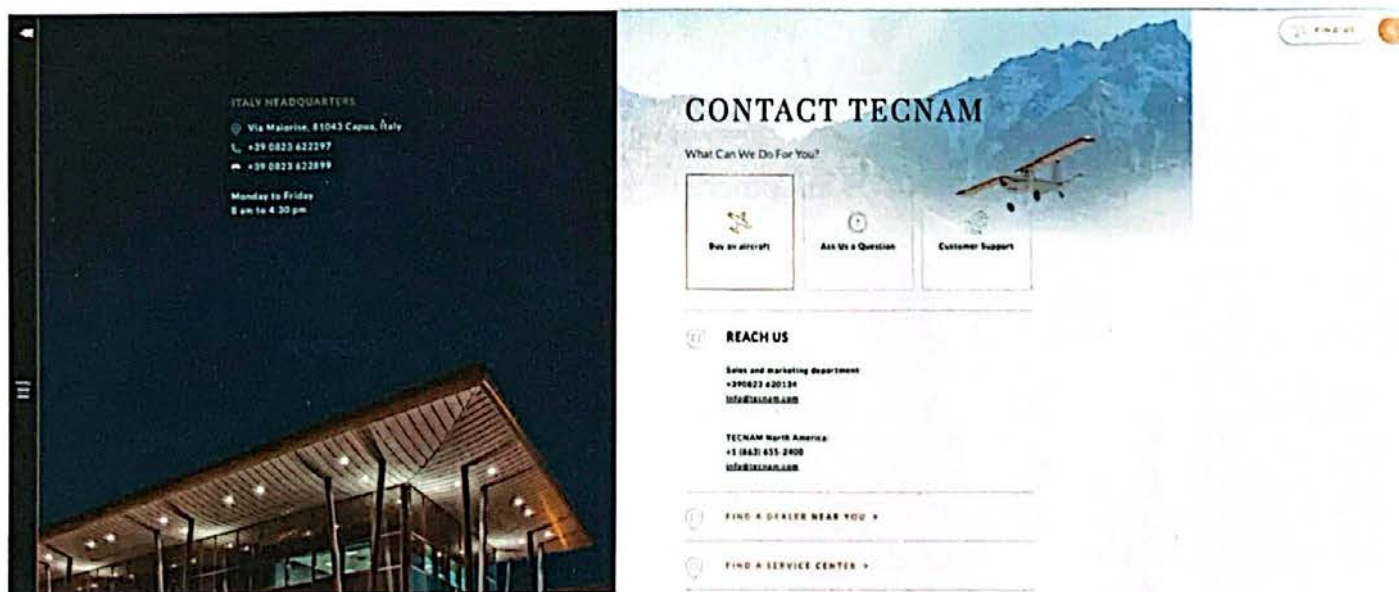
Please visit our Locator Area to find a Service Center near you:

<https://www.tecnam.com/locator/>

b) Tecnam Direct

Please visit Tecnam Contact Info in our Website:

<https://tecnam.com/contact/>



Screenshot of the Contact Tecnam on www.tecnam.com



C.A.Tecnam S.p.A. SIL AC Registration Rev6-02/2024

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